Providing Work Opportunities and Support for TANF Recipients with Disabilities

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ACF 10th Annual Welfare Research and Evaluation Conference

June 5, 2007



Disabilities Among TANF Recipients

- Disabilities prevalent among TANF recipients
- Disabilities create difficulties with work participation and employment
- DRA heightened interest in work-based strategies for individuals with disabilities to increase work participation rates

Study Purpose

- To explore complexity of clients' service needs
- To describe efforts to identify and address disabilities and engage TANF clients in work activities
- To examine program experience of states and localities

Service Strategies

- Assessment, service triage, and follow up
 - Anoka County, MN
 - Ramsey County, MN
 - New York City
- Partnerships between TANF and state vocational rehabilitation programs
 - lowa
 - Vermont
- Specialized employment programs
 - Utah

Utah's Supported Employment Programs

- History of identifying and addressing mental health conditions in TANF recipients
- Regional initiatives focused on work-based programs for those with mental health conditions
- Use of various work-based service models familiar to the mental health community
 - Community inclusionClubhouse model

Target Population

- TANF clients with clinical mental health conditions
- People who have trouble keeping a job and meeting federal work requirements
- People willing to participate in work and mental health treatment

DEO: Structured Employment

- In-house, entry-level jobs starting at \$6.50 per hour
- Clients can make mistakes without being fired
- Therapists recommend work hours and accommodations
- Incentives, raises, and promotions

Structured Employment (cont'd)

- Access to job opportunities otherwise not available
- Opportunity to learn from mistakes builds confidence
- Work accommodations encourage productivity
- Positive reinforcement instills the value of work

Connection Cottage: Community Service and Work-Focused Activities

- Clients begin with regularly scheduled work shifts in the cottage
- Clients participate in operating the cottage
- Gradually transition to outside internships and paid employment

Connection Cottage (cont'd)

- "Work ordered day" acclimates clients to a structured workplace
- Self-reflection activities encourage progress toward work
- Preparation for more structured work activities

Components of Work-Focused Program

- Ongoing assessments of work and mental health needs
- Frequent service coordination within and between agencies
- Extensive supports for work and mental health treatment
- Active monitoring and re-engagement efforts

Program Costs and Payment Structures

- TANF funds support programs
- Providers contracted to serve 20 clients each up to nine months
- Amount and structure of contracts vary
 - DEO: payment benchmarks
 - Connection Cottage: fee-for-service with performance outcomes

Program Successes

- Provides a specialized service option for TANF recipients with mental health disabilities
- DEO promotes increased participation and employment
- Clients report feeling better about themselves and about work
- Connection Cottage still in early implementation

Program Challenges

- Finding staff with the right skills and experience
- Engaging clients and sustaining participation
- Moving clients into permanent jobs in the community